

BUTTE COUNTY BEHAVIORAL HEALTH BOARD (BHB)
MINUTES
FEBRUARY 17, 2005

PRESENT: MICHAEL SHUELL, SUPERVISOR MARY ANNE HOUX, BEBBA AGUAYO, DR. JANET WILSON, KEVEN PARTRIDGE

ABSENT: SHEILA HOBAN, DEBRA HARRINGTON, PENNY WOLFE

GUESTS: DAVE PANCHESSON

STAFF: DR. BRADFORD LUZ, JANINE CUELLAR, RICK REYNOLDS,
GEOFF DAVIS

1. **Meeting called to order by Michael Shuell at 3:08.** Roll call by Geoff Davis. Quorum present.
2. **Motion to approve regular board minutes of 01.20.2005,** by Supervisor Houx. Second, Dr. Janet Wilson.

3. Correspondence – Grand Rounds flyer, Richard Ratledge letter
4. Announcements
 - 4.1 Chair – Michael Shuell, co-Chair, chairing meeting for Sheila Hoban, Chair, welcomed on behalf of the Board Bebba Aguayo to the Board.
 - 4.2 Board Members- Supervisor Houx introduced Dave Panchesson, retired Butte County Sheriff's Dept. peace officer and current reserve officer for the law enforcement position. Bebba Aguayo informed the Board about the upcoming June 19-20, "Circle of Healing" gathering which will take place at the 20th St. Park in Chico. She encouraged the Board to set up an information booth. Last year the event had 2,000 participants; cost for renting the booth would be \$25.00 Featured at the gathering are Native American drummers and dancers. Michael Shuell recommended Board members to attend as a good way to reach out to the community.
 - 4.3 Staff – Janine Cuellar advised the Board that the Behavioral Health Department will be staffing an information booth at the Circle of Healing event. Janine also discussed issues involving service to minority clients. A major issue for minorities is access to Behavioral

Health services. A contributing factor to this situation is cultural in nature. The state of California wants her to contact people to discuss this issue at the state level and have similar such forums at the local level. Such meetings need to include members from the Hmong, Latino, African-American, and Native American communities. Janine stated that Butte County behavioral health clinics serve a higher percentage of its Native American population than any other county in California.

- 4.4 Report on Complaints –Janine Cuellar- (07/01 to Present): Thirteen complaints were filed. Twelve of those complaints have been resolved at this time. Of those complaints, two involved clerical staff, three were PHF treatment issues, one was from the Crisis Line, 1 came from a client receiving rep payee services, two from the Paradise Treatment Center, and three were from complaints of staff not listening to client concerns/needs.
- 4.5 General Discussion: Michael Shuell solicited Keven Partridge for ideas on how to act on QI-related issues. Keven related to the Board that 2/3s of the way through his membership, he personally feels ineffective as a Board member, despite his and the Board's good intentions. Keven stated that the recent Medi-Cal report was a real eye-opener for him. Keven also commented on what he saw as an unhealthy consumer base. For instance, he elaborated, the Drop-In Center has a lot of potential; however, it hasn't lived up to it. Consumer ideas are great, etc., but many of the consumers end up back at the PHF before they can follow through on them. Many consumers do not have the luxury of recreation; they are simply trying to survive. There is not a pool of healthy consumers to do activities and carry out programs (ex., Stamp out Stigma). Keven was inspired by Ed Diksa (CIMH trainer), but he (Keven) sees things as flawed as there is no accountability with Behavioral Health services. The recovery models implemented by Behavioral Health are out-of-date, per Keven, as the program managers don't have knowledge of current models. Further, the Behavioral Health Board has no real authority to do anything about complaints it receives. Keven quested why, in his opinion, Butte County Dept. of Behavioral Health hasn't kept up with the recovery model as it has developed. When Michael Shuell questioned Keven about how to access information from consumers, Keven replied that clients need to feel safe, or they will never communicate or assert themselves. Dr. Luz interjected regarding Prop. 63, saying that it is designed to be consumer-driven, and will address client needs. Dr. Luz urged Keven to, "have hope, have faith" in the consumer-driven recovery model. Behavioral Health Department doesn't have the resources right not to implement the latest recovery model, but hopefully

stabilization of budget issues will help steer the Department towards consumer needs, including employment issues. Keven suggested doing a presentation on the recovery model of the next meeting. Michael Shuell affirmed that consumer member retention on the Board is paramount.

5. REPORTS

5.1 Director's Report:

- EPSDT Audit finished-Butte County is the sixth county to be audited.
- The State is seeking disallowances, but the Dept. did well; it has the best rating of any county so far.
- Continuing to send staff to Prop. 63 trainings, noted having sent seven staff to a Provider's training in Sacramento.
- Behavioral Health Dept. intends on sending Behavioral Health Board members to trainings/conferences on Prop. 63.
- The "plan to plan" stage is the first step towards development, and will bring in money for development.
- Prop. 63 could bring in \$2 million annual for the Department, which could help bring the Department towards the recovery model.
- Consumer/community meetings have been a priority.
- Press releases will come out to reach the different communities.
- Planning will take 3-4 months; the plan to the State should be submitted by July 1.
- Forums will occur in the next 30 days.

6. UNFINISHED BUSINESS

6.1 None

7. NEW BUSINESS

- 7.1 Davie Panchesson's membership (law enforcement representative) was discussed and approved by the Board. Vote was unanimous. Supervisor Houx will insure that his membership gets on the 03/01/2005 Board of Supervisors agenda.

8. PUBLIC COMMENTS

8.1 None

9. GUEST PRESENTER

- 9.1 SEARCH program supervisor Richard Reynolds gave an informative presentation on its history and function in the community. Originating from funding provided for from Assembly Bill 2034, the SEARCH team seeks out mentally ill homeless and works in a cooperative way to help the prospective client find shelter and receive services which can lead to the consumer's recovery. The SEARCH team actively pursues endeavors which will lead to job skills (ex., bike repair shop and a future flower cart business). SEARCH is data-driven; it has produced tangible results that are easily measured. The SEARCH team can be reached at 895-6650.

10. ADJOURNMENT

Motion to adjourn meeting by Keven Partridge. Second, Supervisor Houx. Motion carried. Meeting adjourned 4:38 p.m.

Respectfully submitted by,

Geoffrey Davis, Secretary